

First Great Western

INFORMATION SAVES TIME

design

FirstGroup plc is the UK's largest surface transport company, and is well placed as the parent company of First Great Western to deliver integrated services across the region. First puts safety at the top of its agenda, and company-wide this is the number one priority, for customers and staff.



"Four weeks from concept to operational use. Harp brought the complete screen to Oxford station for demonstration and we were so impressed we brought the system. We can now locally advise customers which is the best train to catch to their destination. Before we just use to use a white board that few took any notice of.

The system now has a basic timetable system running on it which can be adapted locally if trains are delayed or cancelled. This can all be locally on the fly. Our customers now know which is the quickest way to get to their destination."

*Simon Holden
Station Manager Oxford
First Great Western*

project manage